



Non-stop rail service between Heathrow Airport and Paddington Station

**Get there in only 15 minutes. Departs every 15 minutes.**

Board any train on your selected travel date.

Avoid expensive taxis and traffic stress

## Heathrow Express Timetable

Reservations are not required, just board the next departing service.

Please note date of travel can be changed but amended date can only be after original nominated date of travel.

Trains usually depart from Platforms 6 and 7 at London Paddington.

If you're going to Terminal 2 or Terminal 3, board any train and get off at Heathrow Terminal 2 and 3. Journey time is 15 minutes.

For Terminal 5, get on the London-Heathrow train at Paddington and stay on board at Heathrow Terminal 2 & 3 - all trains continue to Terminal 5, arriving 6 minutes later.

For Terminal 4, change at Heathrow Terminal 2 and 3 and catch the free transfer service. Trains are conveniently timed so they connect directly with the Heathrow Express arrival from London. There are four connecting trains per hour and travel time is 4 minutes.

### London Paddington - Heathrow Airport

First Train	Then these minutes past the hour*	Last Train
<b>Monday - Sunday</b>		
05:10**	25, 40, 55, 10	23:25

\* From Monday to Thursday, Heathrow Express departs every 30 minutes after the 21:55 service. Services start at 22:25 until 23:25. This is due to Crossrail improvement work.

\*\* First train departs 06:10 on Sunday, then every 15 minutes until 23:25.

\*\*\* Please note, a change is required at Heathrow Terminals 2 & 3 to connect to the free Terminal 4 transfer service.

### Heathrow Airport - London Paddington

Departing	First Train	Then these mins past the hour*	Until
<b>Monday - Thursday</b>			
Terminal 5	05:07, 05:27, 05:42 05:57	12, 27, 42, 57	22:12, 22:42, 23:12, 23:42
Terminal 4**	05:23, 05:31, 05:56, 06:11	11, 26, 41, 56	22:11, 22:38, 23:11, 23:41
Terminal 2 & 3	05:12, 05:33, 05:48, 06:03	03, 18, 33, 48	22:18, 22:48, 23:18, 23:48
<b>Fridays</b>			
Terminal 5	05:07, 05:27, 05:42, 05:57	12, 27, 42, 57	23:27, 23:42
Terminal 4**	05:23, 05:31, 05:56, 06:11	11, 26, 41, 56	23:26, 23:41
Terminal 2 & 3	05:12, 05:33, 05:48, 06:03	03, 18, 33, 48	23:33, 23:48
<b>Saturdays</b>			

Terminal 5	05:07, 05:27, 05:42, 05:57	12, 27, 42, 57	23:12, 23:27, 23:42
Terminal 4**	05:26, 05:41, 05:56, 06:11	11, 26, 41, 56	23:11, 23:26, 23:41
Terminal 2 & 3	05:12, 05:33, 05:48, 06:03	03, 18, 33, 48	23:1,8 23:33, 23:48
<b>Sundays</b>			
Terminal 5	06:18, 06:48	03, 18, 33, 48	23:33, 23:48
Terminal 4**	06:02, 06:22	53, 13, 25, 41	23:25, 23:41
Terminal 2 & 3	06:23, 06:53	08, 23, 38, 53	23:38, 23:53

**Average journey time is 15 minutes (allow a few more minutes to and from Terminal 4 & 5).**

\*From Monday to Thursday, Heathrow Express departs every 30 minutes after 22:00. Services start at 22:11 from Terminal 4 until 23:41, 22:12 from Terminal 5 until 23:42, and 22:18 from Terminal 2 and 3 until 23:48.

This is due to Crossrail improvement work.

\*\* Please note, a change is required at Heathrow Terminals 2 & 3 to connect to the Heathrow Express service to London Paddington.

### Heathrow Express Classes

**Both classes have ample luggage room, toilets and air-conditioning.**

#### **Business First Class:**



- Priority carriages allowing a quick arrival & departure from the platform
- Increased private & leg room
- Worktables
- At-seat power
- Complimentary newspapers & magazines
- Complimentary WI-FI
- Quiet Zone

#### **Express Class:**



- Comfortable seats
- At-seat power
- Onboard TV

## PAYMENT & TICKETING

Tickets purchased **on or after** 02 May 2018:

- **Single Tickets** are only valid on the date of travel specified on the ticket.
- **Return Tickets - Outbound journey:** Must be traveled within 5 days of the date specified on the ticket.  
**Return journey:** Must be traveled within 30 days of the date specified on the ticket.

**Example of return journey:** *If your travel date is on 1st June, your ticket must be fully redeemed on or before 30th June.*

Tickets purchased **before** 02 May 2018:

- **Single Tickets** are valid for 3 months from the travel date specified on the ticket.
- **Return Tickets** are valid for 3 months from the travel date specified on the ticket. Once you travel on the outbound journey, the return is valid for one calendar month.

Tickets can only be issued from Australia/New Zealand 3 months in advance.

We also recommend that you take out suitable travel insurance to cover (as a minimum) the costs incurred if you cancel your trip.

## CANCELLATION & AMENDMENTS

- The Heathrow Express is non-refundable.
- Heathrow Express tickets cannot be reissued or refunded if lost or stolen.