

Unlimited travel on JR trains in the Greater Tokyo area, in Nagano and Niigata prefectures and in the Shonai Region of Yamagata Prefecture.

Start with a trip from Narita Airport or Haneda Airport to Tokyo, for example, then ride around, and maybe hop aboard the **Shinkansen** or a limited express to **Nagano** or **Niigata**.

In addition to JR East lines, the **JR East Pass - Nagano, Niigata Area Pass** allows rides on some non-JR trains in the Izu and Nikko areas. While in Japan, take advantage of this great offer to see a lot more for a lot less.

Please note: A start date is required for the JR East Pass along with full names as per passport including middle name.

## JR East Pass - Nagano, Niigata Area Pass Information

The **JR East Pass - Nagano, Niigata Area Pass** allows for unlimited travel on local, limited express and express trains including Shinkansen trains on the following rail company lines:

### JR East Lines

#### Izu Kyuko Line

#### Hokuetsu Express

#### Echigo TOKImeki Railway: Arai-Naoetsu.

#### Tokyo Monorail

The following limited express trains that directly run between the JR East lines and Tobu Railway lines: **the Nikko, the SPACIA Nikko, the Kinugawa, and the SPACIA Kinugawa.**

The pass can be used for travel on local and rapid trains between **Shimo-imaichi** and **Tobu-nikko/Kinugawa-onsen** on **Tobu Railway Lines**. Between **Kurihashi** and **Shimo-imaichi Stations**, the pass may be used only on limited express trains that connect directly with **Tobu Railway Lines**\*.

The **JR East Pass - Nagano, Niigata Area Pass** is **NOT VALID** for the Tokaido Shinkansen as that is operated by a different rail company.

**GALA Yuzawa Station** is in operation only in winter and spring.

The **JR East Pass - Nagano, Niigata Area Pass** is not valid for JR buses.

\*The **JR East Pass - Nagano, Niigata Area Pass** may be used for Tobu Railway Lines as long as either the departing or destination station is on a JR line.

Details:

- Valid for any 5 day within a 14 day period.
- Passes are only valid in Ordinary class.
- Children under six years of age may travel free of charge if they do not occupy a seat i.e. are seated on their parent's lap. (One child per adult only) Otherwise, they will need a Child Rail Pass.
- It is not possible to purchase point to point tickets for trains in Japan from Australia or New Zealand.

## Exchanging your voucher for your actual JR East pass:

Rail Plus will issue an Exchange Order which must be presented in a JR Station in East Japan. Click [here](#) for a list of JR Exchange Offices.

### Important:

Your Exchange Order will be an e-ticket. Print out a copy that shows the details of the e-ticket (name, reservation number) and take it with you.

The Exchange Order must be redeemed for a JR East Pass within three months of Exchange Order issuance. After arriving in Japan, you can use the pass on any five days within a 14-day period starting with the date of purchase or exchange in Japan. You do not have to determine your five travel dates at the time of purchase or exchange. For example, if you purchase your pass or get it by exchange on August 1, you can show the pass at a station on any five days between August 1 and August 14 and it will be stamped as valid for use on that day.

### Seat Reservations:

Visit a JR Ticket Office (Midori-no-madoguchi) or Travel Service Center (View Plaza), located in most major JR East stations, and present your **JR East Pass** to reserve a seat.



## Payment & Ticketing

### Conditions:

The JR East Pass is a product exclusively for travellers visiting Japan from overseas on a temporary visitor's visa.

One JR East Pass (Nagano, Niigata area) may be purchased, per passenger, per stay in Japan.

The following two requirements must be met to purchase and use a JR East Pass:

- The pass user must have a passport issued by a country other than Japan.
- The pass user must enter Japan on a temporary visitor's visa, stamped in the passport at the time of entry.

**Note:** If the above conditions cannot be verified as being met, the traveller may not be allowed to purchase a JR East pass or redeem an Exchange Order for a JR East pass. Travellers must carry their passport when using the JR East Pass as they may be asked to present it for identification purposes.

**Dual Citizens:** If you are dual citizen and have two passports (Japan and your country of residence), you MUST enter Japan under the entry status of "Temporary Visitor" on your foreign passport in order to exchange your Exchange Order for the Japan Rail Pass in Japan.

**Validity:**

- All reservations must be made locally in Japan. Seat reservations are free of charge.
- The JR EAST PASS (Nagano, Niigata area) may be used for Tobu Railway Lines as long as either the departing or destination station is on a JR line. The JR EAST PASS (Nagano, Niigata area) is not valid for the Tokaido Shinkansen as that is operated by a different rail company. GALA Yuzawa Station is in operation only in winter and spring. The JR EAST PASS (Nagano, Niigata area) is not valid for JR buses.

An Exchange Order is issued which must be presented in Japan at a JR Station that has an Exchange Office. Exchange Orders must be presented within 3 months from the nominated date. The pass is then valid for 5 travel days over a 14 day period.

We also recommend that you take out suitable travel insurance to cover (as a minimum) the costs incurred if you cancel your trip.

## Cancellation & Amendments

**Conditions:**

For passes issued incorrectly due to names, validity dates or unused passes the following cancellation fees apply:

- No refund permitted within 10 days of the 1st nominated date of travel. This applies to unused passes/exchange vouchers
- A 15% cancellation fee + \$30 admin fee applies for passes submitted more than 10 days from the validity date
- Exchange Orders or Japan Rail passes will not be reissued or refunded if lost or stolen.

